

TRC Meeting Minutes:

Date: 3/2/2023

Time: 10:00 AM

Location: DTI GRAND CENTRAL/WebEx -

<https://cabq.webex.com/cabq/j.php?MTID=m3d5bd5ccc449325cbe10169674fe5061>

Voting Members:	Person Representing (print name):
DTI – Director (Chair)	Brian Osterloh
DTI- Deputy Director for Infrastructure and Communications	Duran Holycross
DTI – Deputy Director for Applications and Data	Mark Leech
DTI – Cybersecurity Officer	Anthony Ballo
Municipal Development	Jorge Gonzalez
Animal Welfare	Robert Henderson
APD	
AFR	
Planning	Tim Skelton
Solid Waste Management	John Fowler
Cultural Services	Oscar Montiel
Other Participants:	Person Representing (print name):
What	Agenda
Housekeeping:	
Call to Order	Brian Osterloh called the meeting to order at 10:00am
Roll Call	There was a quorum
Approve of the Agendum:	Motion to Approve: Brian Osterloh Second: Mark Leech The motion carried unanimously.
Review Minutes from Previous TRC Meeting:	From 2/16/2023 Motion to Approve: Mark Leech Second: Duran Holycross The motion carried unanimously.
Routine Business:	None
Review TRC Requests:	Project Title: ZenCity Blockwise - Mark Leech/ DC Griego Description:

	<p>Deploy ZenCity Blockwise to allow APD to improve collection of sentiment data in order to determine and build community trust.</p> <p>2. Business Case / Justification The intent of the deployment is to give APD the ability to hear from up to 90% of residents by 24/7/365. This cloud-based service allows proactive, live and actionable insights on the topics that are top of mind for all residents, beyond the few that come in contact with with the department. Although the survey services provided the existing SpyderTech service already offers residents using 242-Cops the chance to participate in a survey, the focus of ZenCity is on those residents who do not need to directly interact with APD.</p> <p>3. Maintenance, Training and Other Associated Costs n/a</p> <p>4. Impact to City / Dept Resources n/a</p> <p>Motion to Approve: Anthony Ballo Second: Mark Leech The motion carried unanimously.</p>
<p>Review and Approval of Policies, Procedures & Standards:</p>	<p>User Accounts and Security Policy User Accounts and Security Standard</p> <p>Motion to Approve: Brian Osterloh Second: Mark Leech The motion carried unanimously.</p>
<p>General Information:</p>	<p>None.</p>
<p>Total Time:</p>	<p>30 Minutes (10:00am-10:30am)</p>